



## QUALITY POLICY

Cherwell Valley Silos Limited will supply products and services through its divisions which satisfy customer quality, statutory and legal requirements.


In order to develop and improve the business effectively, we will:

1. Ensure that all of our employees are suitably trained, proficient and competent in their activities
2. Purchase goods and services from reliable suppliers approved by ourselves or who are registered to a recognised assured trade scheme.
3. Comply with Feed Safety Legislation when producing, supplying and transporting Animal Feed Materials
4. Comply with Food & Feed Safety Legislation when supplying and transporting Combinable Crops.
5. Valley Transport Solutions (VTS) Transport Division will comply with the Driver Vehicle and Standards Agency (DVSA) for Road Haulage.
6. Understand the needs and expectations of internal and external interested parties, addressing complaints and feedback expediently.
7. Complete audits of our suppliers and internal audits of the Quality System.
8. Regularly review the effectiveness of the Quality System and identify risk, opportunities and areas for improvement
9. Encourage employees to suggest improvements to benefit the business.

The Company's operations are supported by its quality system, the AIC Feed Materials Assurance Scheme (FEMAS) and the AIC Trade Assurance Scheme (TASCC) and Fleet Organisation Recognition Scheme (FORS).

The Company meets the EU Renewable Energy Directive 2018/2001 by complying with a recognised industry standard when supplying sustainably traced crops intended for biomass.

The Quality System is defined in the Quality Manual and accompanying documentation.

  
**Andrew Cherry**  
**Managing Director**  
**3<sup>rd</sup> March 2020**

  
**Grahame Nicholls**  
**Commercial Director**  
**3<sup>rd</sup> March 2020**